



Global Educ8tions Appeals Procedure

- 1. Within what time period do candidates have to appeal against an assessment decision**
- 2. If a candidate is unhappy with an assessment decision, who should he/ she speak to first?**
- 3. How long should the whole internal appeals process take?**
- 4. What should happen with a discussion between candidate and assessor at stage 1?**
- 5. Who and how will the IV inform if he / she does not support the request for reassessment?**
- 6. If the IV supports the reassessment within what timescale must he / she take action and what is the action to be taken?**
- 7. What must the candidate do if he / she disagrees with the IV?**
- 8. If the candidate appeals against the IV's decision, he / she must appoint an Appeal Panel. Within what timescale and is the candidate and original assessor allowed to sit on the panel? Is the IV allowed to be involved?**
- 9. If an agreement can still not be reached, what happens?**
- 10. How many recording documents are there over the 4 stages?**
- 11. How will all information be broken down?**
- 12. What are staff at AdviceUK not allowed to do if asked to support students and why?**